

# EDGE Vehicle Protection Plan (VPP)

## Quick Reference Card

### WHAT IS EDGE?

Edge is a hand-selected bundle of valuable vehicle protection options to keep consumers' vehicles looking like new. Edge provides peace of mind by protecting consumers from paying out-of-pocket for common and often costly repairs that aren't typically covered by the manufacturer.

### PRODUCT BENEFITS



#### Road Hazard Tire & Wheel

Repair or replacement of tires and/or wheels that are damaged due to road hazards on public roadways.



#### Cosmetic Wheel Repair

Repairs cosmetic damage to alloy or steel wheels. Includes abrasions, scratches and scrapes to the wheel or rim.



#### Key Replacement

Repair or replacement of damaged and inoperable, lost or stolen keys/key fobs on the covered vehicle, as well as any additional keys on the consumer's key ring.



#### Paintless Dent Repair

Repairs dents and dings on sheet metal body panels up to four inches in diameter.



#### Windshield Repair

Repairs front windshield chips up to the diameter of a half dollar and cracks up to two inches long.



#### 24/7 Emergency Roadside Assistance

Provides towing, battery jumpstart, lockout service, fuel delivery and flat tire change.

*Not available in California or Massachusetts*

### FEATURES

- 2-5 year terms available
- Day one protection – no waiting period
- No deductible for any service
- Unlimited claims
  - Except for Key Replacement: Maximum of two (2) keys throughout the duration of the contract for a maximum of \$800 per key
- Transferable for a \$50 fee if the consumer sells their covered vehicle

### ELIGIBILITY

- Autos, Light Trucks, Vans
- Vehicles up to 11 model years old
- Rebuilt/Salvaged vehicles
- Available in all states where the consumer resides except California and Massachusetts
- Consumer State & Zip Code determine product eligibility and pricing

### EXCLUSIONS

- Commercial vehicles
- Rideshare vehicles such as Uber and Lyft
- Exotic vehicles

*This is not a comprehensive list and other exclusions may apply*

### EDGE QUESTIONS

Please call the Client Services Support Center (CSSC) at 800-981-5689. The CSSC is available Monday-Friday 8am to 8pm EST.

## PRICING

Pricing is based on vehicle class and term. Vehicle classes are as follows:

**Class I:** Chevrolet, Chrysler, Dodge, FIAT, Ford, GMC, Honda, Isuzu, Jeep, Kia, Mercury, Nissan, Oldsmobile, Ram, Smart, Subaru, Toyota

**Class II:** Acura, Buick, Cadillac, Hummer, Hyundai, Mazda, Pontiac, Saab, Saturn

**Class III:** Genesis, Infiniti, Lexus, Lincoln, Mitsubishi, Suzuki, Volkswagen, Volvo

**Class IV:** Alfa Romeo, Audi, Land Rover, MINI

**Class V:** Jaguar, Mercedes-Benz, Porsche, Tesla

**Class VI:** BMW

## Vehicle Expenses Average Consumer Cost\*

SERVICE	AVERAGE COST	FREQUENCY
Tire and Wheel Repair	\$725 - \$1000	x1 tire/x1 wheel
Paintless Dent Repair	\$150 - \$250	x2
Windshield Repair	\$80 - \$150	x2
Key Replacement	\$100 - \$650	x1
Roadside Assistance	\$150 - \$300	x2

\*Based on ownership of vehicle

## CANCELLATIONS/REFUNDS

Edge may be cancelled within the first 60 days for a full refund. After 60 days, or if a claim has been paid, coverage can be cancelled for a pro rata refund minus a \$50 cancellation fee. Paid claims are not subtracted from the refund amount. To cancel an Edge contract please complete the Edge VPP Cancellation Form located in the Forms & Documents section in iQQ.

## CLAIMS

All Edge claims, except Roadside Assistance, require prior authorization before any work is performed. The product administrator reserves the right to deny any claim submitted without prior authorization. For all benefits, the benefit holder should call the Claims Center at **844-253-1295**.

The Claims Center is available Monday-Saturday 9am to 9pm EST. In the event a claim occurs on a weekend outside of operating hours, consumer should call the Claims Center the following Monday to begin the process.

