Last update: September 25, 2023

We suggest you read this document and print a copy for your reference.

Note: This Electronic Communication Disclosure ("Disclosure") applies to any and all communications or disclosures that we are legally required to provide to you in writing in connection with Goalsetter and any related products and services ("Communications").

This Disclosure supplements and is to be construed in accordance with the terms contained in the Cardholder Agreement ("**Agreement**") you received from InTouch Credit Union. The words "**we**," "**us**," and "**our**" refer to InTouch Credit Union, the issuer of your Cashola Debit Mastercard. The words "**you**" and "**your**" mean you, the individual(s) identified on the Account. As used in this Disclosure, "**Account**" means the Cashola Debit Mastercard Account you have with us.

1. **Scope of Communications to Be Provided in Electronic Form**. When you use a product or service to which this Disclosure applies, you agree that we may provide you with any Communications in electronic format, and that we may discontinue sending paper Communications to you, unless and until you withdraw your consent as described below. Your consent to receive electronic communications and transactions includes, but is not limited to:

• All legal and regulatory disclosures and communications associated with the Cashola Debit Mastercard and any related products and services;

- Your Cardholder Agreement;
- Notices about a change in the terms of your Cardholder Agreement;
- Privacy policies and notices;
- Error Resolution policies and notices;
- Responses to claims filed in connection with your Card Account; and
- Notices regarding insufficient funds or negative balances

2. **Method of Providing Communications to You in Electronic Form**. All Communications that we provide to you in electronic form will be provided by email, text messages, or notifications via the Goalsetter App.

3. How to Withdraw Consent. You may withdraw your consent to receive Communications in electronic form at any time by notifying Goalsetter at hello@goalsetter.co. If you do, Goalsetter has the right to terminate your Cashola Debit Mastercard or send subsequent Communications to you in writing to the most current address we have for you in our records. We will not impose any fee to process the withdrawal of your consent to receive electronic Communications. Any withdrawal of your consent to receive electronic communications. Any withdrawal of your consent to receive electronic communications are a reasonable period of time to process your withdrawal. In the meantime, you will continue to receive Communications in electronic form. If you withdraw your consent, the legal validity and enforceability of prior Communications

delivered in electronic form will not be affected.

4. **How to Update Your Records**. It is your responsibility to provide us with a true, accurate and complete e-mail address, your contact information, and other information related to this Disclosure and your Account, and to maintain and update promptly any changes in this information. You can update information (such as your e-mail address) by going to the "Settings" Tab in the Goalsetter App. In order to change your email address, go to the "Account" section in Settings and click on "Change Email Address."

5. **Hardware and Software Requirements**. In order to access, view, and retain electronic Communications that we make available to you, you must have the current version of the Goalsetter App on your mobile device.

6. **Requesting Paper Copies**. We will not send you a paper copy of any Communication, unless you request it or we otherwise deem it appropriate to do so. You can obtain a paper copy of an electronic Communication by printing it yourself or by requesting that we mail you a paper copy, provided that such request is made within a reasonable time after we first provided the electronic Communication to you. To request a paper copy, contact us by sending us an email at <u>hello@goalsetter.co.</u> We may charge you a service charge for the delivery of paper copies of certain Communications provided to you electronically pursuant to this authorization. See the fee schedule in your Agreement for details about this service charge. We reserve the right, but assume no obligation, to provide a paper (instead of electronic) copy of any Communication that you have authorized us to provide electronically.

7. **Communications in Writing**. All Communications in either electronic or paper format from us to you will be considered "in writing." You should print or download for your records a copy of this Disclosure and any other Communication that is important to you.

8. **Federal Law**. You acknowledge and agree that your consent to electronic Communications is being provided in connection with a transaction affecting interstate commerce that is subject to the federal Electronic Signatures in Global and National Commerce Act, and that you and we both intend that the Act apply to the fullest extent possible to validate our ability to conduct business with you by electronic means.

9. **Termination/Changes**. We reserve the right, in our sole discretion, to discontinue the provision of your electronic Communications, or to terminate or change the terms and conditions on which we provide electronic Communications. We will provide you with notice of any such termination or change as required by law.